



10143 Paget Drive
St. Louis, MO 63132
(800) 536-0776 | ssmhomecare.com

Dear Patient,

To apply for financial assistance for services provided at SSM Home Care, we ask that you provide copies of the following items:

• **Checking and savings account bank statements for the last three months**

Statements should show all deposits. Please provide a reason for any large or unusual deposits, such as a one-time tax refund or a financial gift.

• **Verification of income for the last two months**

Verification of income examples include pay stubs, unemployment checks, Social Security or disability award letters, child support documentation and pension verification. **Note:** Bank statements are not proof of income. Proof for all sources of income must be provided and include a gross pay total on the document.

• **Last year's federal tax return or a non-filing letter**

Please include all supporting documents, such as W2s, 1099s and Schedules A-F.

• **Verification of monthly expenses**

Please include all supporting documents, such as copies of utility, medical or mortgage bills.

• **Medicaid or Medicare Denial / Approval**

If applicable, please provide your approval or denial letter as documentation of your Medicare or Medicaid eligibility.

If you are unable to supply any of these documents, then please provide an explanation about why a document is not available. Missing documents could delay the processing of your application.

Please remember to have the patient or responsible party sign and date the application. Mail, fax or email all required documents along with your application to:



By Mail

SSM at Home: Account Services
Attn: Financial Assistance
10143 Paget Drive
St. Louis, MO 63132-2915



By Fax

(314) 989-3901



By Email

HomeCare.Helps@ssmhc.com

If you have questions, please contact an SSM Home Care Customer Service representative at (800) 536-0776 or (314) 989-2540. We look forward to helping you through the financial assistance application process.

Sincerely,
SSM at Home: Account Services

9.2014

MEMBER HOSPITALS OF SSM HEALTH CARE:

Illinois Good Samaritan Regional Health Center | St. Mary's Hospital (Centralia)
Missouri Audrain Medical Center | St. Francis Hospital & Health Services | St. Mary's Health Center (Jefferson City)
SSM Cardinal Glennon Children's Medical Center | SSM DePaul Health Center | SSM St. Clare Health Center
SSM St. Joseph Health Center | SSM St. Joseph Health Center - Wentzville | SSM St. Joseph Hospital West
SSM St. Mary's Health Center (Richmond Heights)
Oklahoma Bone and Joint Hospital at St. Anthony | St. Anthony Hospital | St. Anthony Shawnee Hospital
Wisconsin St. Clare Hospital | St. Mary's Hospital (Madison) | St. Mary's Janesville Hospital